



SERVING PEOPLE, IMPROVING LIVES

Tenant Involvement

Are you **hungry** for involvement in your community or how your home is managed?

If the answer is yes - we have a **Menu of Involvement** that will fill you up!

Turn over to see our specials

MENU

Starters - Have a Taste

Easy ways to get involved that don't take too much time.

Estate Walkabouts
Influencing Service Improvements
Contractor Tender evaluations
Grounds Maintenance Champions
Empty Home Scrutiny
Rant and Rave

Talk to us about your experience of services

Main Course - A Big Plateful

Play a part in decision making by attending regular meetings

Community Link Groups (also available as a starter)
Local Influence Networks
Scrutinising our services
Digital Champions
Reviewing and scrutinising our performance

Dessert – Something Sweet

Have more time and able to dedicate more time – this is the cherry on top!

Why not become a Chair of a Local Influence Network to attend our Tenant Engagement Board and Housing Assurance Board to get strong understanding on how we are performing against the Regulatory standards

Prefer to take away?

Get involved without having to leave your home

Mystery Shopping
Surveys (choice of service areas)
Online discussions
Performance and Tenant Satisfaction results
Have your say on local and national consultations

Side Orders

Added extras to make your experience better

Training to improve your skills
Transport provided or your costs covered
Mix of on-line and face to face meetings
Meetings held in accessible spaces and at convenient times
Opportunities to network

Kids Menu

Fussy eaters? Ask about our kids menu and we will find a way that suits them to get involved



Home
Delivery
Available